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Request for Information Reference: 10.19.51

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Email only

26 November 2019

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 29 October 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding print services. Specifically you requested information as follows:

- 1. Please state the number of printing devices currently in use within the organization; including MFDs, single function printers, photocopiers and print room devices?***

Answer: Approx. 975 as still deploying new printers. Devices include Lexmark MFD/printers, Zebra label printers and PDC patient wristband printers plus a small number of HP printers (in the process of being replaced)

- 2. What percentage of your fleet is in colour vs mono?***

Answer: Approx. 26% (Lexmark printers as all others are mono)

- 3. In terms of usage, what is your annual page volumes for both mono & colour?***

Answer: Unable say at present time as the Trust have spent the last year changing over to new printers and do not have the data and expect marked reduction in usage due to the Lexmark printers defaulting to mono print and double sided hence reducing paper.

4. Who are the main manufacturers for the MFDs/photocopiers/printers/Print production devices in use at the Trust?

Answer: Lexmark.

5. Who are the main supplier(s) of printer consumables (Toner, spares, etc.)?

Answer: NHS Supply Chain.

6. Who is your preferred channel partner, if any?

Answer: NHS Supply Chain.

7. What is the approximate spend on printers, photocopying agreements, leases and/or rentals and service charges during the last financial year?

Answer: Approx. £518,950.43 (Ex VAT)

8. What is the length of the MFD and print room device contracts?

Answer: 60 months.

9. What are the start and end dates for all the printers/MFDs/Print room devices in your organization?

Answer: End date 2024.

10. Which procurement route or framework was used to procure this service and what Framework would the college expect to use next?

Answer: Countess of Chester Commercial Procurement Framework used to procure this contract. Do not know which procurement route will be utilised for the next contract.

11. The named person and their role in your organization who is in charge of the procurement for printing and any managed print contracts.

Answer: No specific person is allocated.

12. Does the Trust use any Print/Document Management software, what is its name and who supplies it and when does the current contract end?

Answer: LRS Print Management software, supplied by Lexmark, initial term to July 2023.



County Durham
and Darlington

NHS Foundation Trust

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113

Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer