

Executive Corridor  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX  
Switchboard Tel: 01325 38 0100  
Foundation Trust Office: 01325 74 3625  
Corporate Records Office: 01325 74 3700

Request for Information Reference: 11.19.14

Direct line: 01325 743700  
Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)

Email only

20 November 2019

## **Freedom of Information Act 2000 – Request for Information**

Thank you for your request for information received on 7 November 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding people attending A&E departments for mental health related reasons

***I am seeking to ascertain the provision for people attending A&E departments for mental health related reasons. As such, please can you provide the following information:***

- 1. For each financial year in the period 2014-15 to 2018-19, please provide figures for:***
  - a. The number of adults (aged 18 and over) attending your A&E department for mental health related issues.***

***Please breakdown the above figure according to:***

- i.) How many were treated/seen by a doctor within 4 hours;***
  - ii.) How many waited longer than 4 hours to be treated.***
  - b. For the people in (a.ii.), please provide a breakdown for how long those people were waiting by hour e.g. five hours, six hours etc.***
- 2. Please detail the longest period of time an adult attending your A&E department for mental health related issues waited to be treated/seen by a doctor in***
    - a. Each individual financial year from 2014-15 to 2018-19 inclusive;***
    - b. 2019-2020 to date.***

**County Durham and Darlington NHS Foundation Trust replies:**

Patients aged 18 and over with an A&E attendance for mental health related reasons

Financial Year	Within 4 hours	Over 4 hours
2014/15	896	271
2015/16	925	380
2016/17	952	414
2017/18	1281	498
2018/19	1659	781

Hours Waited	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20
4	77	99	119	101	194	134
5	67	94	87	105	168	125
6	53	66	60	85	105	117
7	28	45	51	50	95	59
8	20	18	31	41	65	63
9	8	20	27	27	35	20
10	8	15	11	25	45	33
11	8	5	10	18	23	20
12	2	6	6	8	16	13
13	0	2	1	10	13	12
14	0	6	5	10	10	12
15	0	1	0	11	4	10
16	0	1	2	2	3	4
17	0	0	2	3	2	1
18	0	0	2	1	2	2
19	0	1	0	0	1	3
20	0	1	0	1	0	0

Max time waited in year	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20
Hours and mins	12:51	20:30	18:59	20:45	19:28	19:38

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive  
County Durham & Darlington NHS Foundation Trust  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113  
Website: [www.ico.gov.uk](http://www.ico.gov.uk).

There is no charge for making an appeal.

Yours sincerely

**Joanna Tyrrell**  
**Freedom of Information Officer**