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Darlington  
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Foundation Trust Office: 01325 74 3625  
Corporate Records Office: 01325 74 3700

Request for Information Reference: 11.19.21

Direct line: 01325 743700  
Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)

Email only

9 December 2019

Dear Ms Oakeshott

### **Freedom of Information Act 2000 – Request for Information**

Thank you for your request for information received on 11 November 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding incidents. Specifically you requested information as follows:

***I would like to request information on the number of incidents that have been recorded on the DATIX system in each of the last three financial years and broken down by category of incident.***

***If the document contains information no disclosable under the FOI Act, please remove those sections and mark clearly that they have been removed.***

### **County Durham and Darlington NHS Foundation Trust replies:**

The Number of incidents that have been recorded on the \*Ulysses system in each of the last three financial years and broken down by category of incident.

*\*Our Trust incident system is Ulysses not Datix*

*Please note in 2018/19 the cause groups categories changed*

***\*\* Death cause group is in relation to cause 1's (death in custody expected/unexpected, expected death, natural causes, no DNACPR, potential failure to rescue, unexpected death) and not death harm patient safety incidents.***

#### Extraction Criteria

*Date Reported – 01/04/2017 – 31/03/2018*

*Cause Group*

2017/18	
Cause Group	Total Number of Incidents
Access, Admission And Transfer	900
Anaesthetic Or Intra Operative Problems	233
Assessment, Diagnosis And Investigations	1033
Blood Transfusions	233
Capacity/Bed Availability	607
Central Appointments	201
Complications Of Care	813
Consent, Communication	387
Continuing Care Services (Not Our Trust)	9
Contractor/Visitor Accident	55
Data Quality	331
Death	114
Delivering Same Sex Accommodation	4
Discharge	517
Documentation Including Patient ID	895
ECDM Incidents	19
Equipment	1
Equipment (Not Medical Device)	126
Fire	15
Home Equipment Loans (Mediquip)	45
HR And Training	155
Infection, Prevention And Control	249
Information Governance	5
Information Governance - Breach Of Confidentiality	101
Information Governance - Data Loss	3
Information Governance - Information Security	121
Information Management & Technology	273
Infrastructure/Estates/Facilities	221
Manual Handling Incidents	112
Maternal/Baby Incidents	1091
Medical Device	746
Medication Incidents	1235
MRI Incidents	5
NEAS (Ambulance Service) Incident	276
Nutrition And Dietetics	44
Patient Accident Or Ill Health	4226
Pressure Ulcer - Deteriorating	7
Pressure Ulcer - Hospital Acquired (Acute)	19

Pressure Ulcer - Newly Acquired (Community)	27
Pressure Ulcer - Present On Admission (Acute)	763
Pressure Ulcer - Present On Transfer (Community)	265
Radiology	134
Research/Clinical Trial	15
Safeguarding	1
Safeguarding Adults	207
Safeguarding Children	45
Security	522
Self Harm	60
Sharps Incidents	1
Slips, Trips And Falls	3
Speech And Language Therapy	25
Staff Accident/Incident	448
Staff Ill Health	21
Staffing	2
Tissue Viability	4
Venous Thromboembolism (VTE)	17
Violence And Aggression	2
Violence And Aggression - Physical	279
Violence And Aggression - Verbal	431
Waste	36
<b>Grand Total</b>	<b>18735</b>

Extraction Criteria

Date Reported – 01/04/2018 – 31/03/2019

Cause Group

Please note in 2018/19 the cause groups categories changed

2018/19	
Cause Group	Total Number of Incidents
Access, Admission And Transfer	1687
Anaesthetic Or Intra Operative Problems	202
Assessment, Diagnosis And Investigations	887
Blood Transfusions	224
Capacity/Bed Availability	251
Care After Death	85
Cell Salvage	1
Central Appointments	182
Complications Of Care	766
Consent, Communication	450
Death	88
Discharge	472

Documentation Including Patient ID	1293
ECDM Incidents	51
Environmental	187
Equipment	925
Fire	13
HR And Training	72
Infection, Prevention And Control	462
Information Governance	251
Information Management & Technology	215
Infrastructure/Estates/Facilities	206
Manual Handling Incidents	95
Maternal/Baby Incidents	1173
Medical Gases	6
Medication Incidents	1127
MRI Incidents	9
Nutrition And Dietetics	45
Pathology	697
Radiation	100
Research/Clinical Trial	25
Safeguarding	378
Security	378
Self Harm	75
Sharps Incidents	157
Slips, Trips And Falls	1967
Smart Card Issue	6
Speech And Language Therapy	27
Staff Ill Health	16
Staffing	619
Sterile Services	12
Tissue Viability	3497
Venous Thromboembolism (VTE)	23
Violence And Aggression	715
Waste	34
<b>Grand Total</b>	<b>20151</b>

Extraction Criteria

Date Reported – 01/04/2019 – 25/11/2019

Cause Group

2019/20 (Until 25/11/2019)	
Cause Group	Total number of Incidents
Access, Admission And Transfer	978
Anaesthetic Or Intra Operative Problems	142
Assessment, Diagnosis And Investigations	534
Blood Transfusions	212
Capacity/Bed Availability	208
Care After Death	35
Central Appointments	154
Complications Of Care	717
Consent, Communication	298
Death	61
Discharge	325
Documentation Including Patient ID	991
ECDM Incidents	17
Environmental	153
Equipment	651
Fire	6
HR And Training	49
Infection, Prevention And Control	327
Information Governance	174
Information Management & Technology	212
Infrastructure/Estates/Facilities	108
Manual Handling Incidents	80
Maternal/Baby Incidents	817
Medical Gases	6
Medication Incidents	816
MRI Incidents	2
Nutrition And Dietetics	22
Pathology	617
Radiation	48
Research/Clinical Trial	4
Safeguarding	233
Security	242
Self Harm	52
Sharps Incidents	86
Slips, Trips And Falls	1253
Smart Card Issue	23

Speech And Language Therapy	16
Staff Ill Health	15
Staffing	681
Sterile Services	213
Tissue Viability	2653
Venous Thromboembolism (VTE)	3
Violence And Aggression	539
Waste	24
<b>Grand Total</b>	<b>14797</b>

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive  
County Durham & Darlington NHS Foundation Trust  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113

Website: [www.ico.gov.uk](http://www.ico.gov.uk).



County Durham  
and Darlington  
NHS Foundation Trust

There is no charge for making an appeal.

Yours sincerely

**Joanna Tyrrell**  
**Freedom of Information Officer**