

Executive Corridor
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX
Switchboard Tel: 01325 38 0100
Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 11.19.31

Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

11 December 2019

Dear Ms Easter

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 18 November 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding chief complaints in A & E. Specifically you requested information as follows:

1. for each of the last three calendar years (2019, 2018, 2017), please provide a monthly list of the chief complaints for patients admitted to A&E, broken down by:

- ***The name of the chief complaint.***
- ***The number of patients admitted to A&E for each chief complaint.***
- ***The number of male patients admitted for each chief complaint.***
- ***The number of female patients admitted for each chief complaint.***

Please note that the Chief Complaint is the presenting symptom rather than the primary diagnosis.

Please see the image below, which is data from a similar FOI request from 2017, to understand how I would like the data interpreted.

<https://infogram.com/edp-aande-chief-complaints-1h9j6qmxvr3v4qz>

2. for each of the last three calendar years (2019, 2018, 2017) please disclose the total number of patients that were admitted to A and E.

3. for each of the last three calendar years (2019, 2018, 2017) please disclose the total number of patients admitted to A and E that were not GP registered.

County Durham and Darlington NHS Foundation Trust replies:

The dataset provided is quite large due to the splits of Gender, Month, Registration and Complaint so the Trust has included a pivot table format to try to make it more manageable.

We only have complete months data up to end of October 2019 and also only have attendances split by Chief Complaint from when ECDM went live for A&E reporting, which was October 2017.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF



County Durham
and Darlington
NHS Foundation Trust

Telephone: 0303 123 1113

Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer