

Executive Corridor
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX
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Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 11.19.59

Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

30 December 2019

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 29 November 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding the delivery of Soft and Hard FM. Specifically you requested information as follows:

Under the Freedom of Information Act 2000, we would be grateful if you could answer the questions below for all of your hospitals which are within the Trust's contract.

• Does the Trust estate include any coffee shops, restaurants, convenience stores or other food-retail being operated within stand-alone retail contracts/tenancies?

Answer: The Trust has 3 no. food retailers in occupation agreements taking the form of commercial leases.

• If yes, what retail brands are being operated?

Answer: WH Smith at Darlington Memorial Hospital and WRVS at Bishop Auckland General Hospital and University Hospital North Durham.

• When are tenancies/leases up for renewal?

Answer: WH Smith lease will lapse in July 2024. As of December 2019, the occupiers at Bishop Auckland and Durham are currently in discussions for a new lease agreements.

- **Could you confirm annual net revenue of each outlet and are you able to disclose the annual ground rental income and associated utility costs?**

Answer: In 2017/18 the following net rental incomes were received: -

- £7,000.00 WRVS Shop at Bishop Auckland General Hospital
- £61,731.12 WRVS Shop at University Hospital of North Durham
- £45,710.00 WH Smith at Darlington Memorial Hospital

The above annual figures are based on lettable internal space in the hospital – there is no separate charge for ground rent.

Utility charges vary depending on the site and therefore the associated costs vary depending on the utility provider's rate per kWh. As an indicator of the consumption charges passed on, one retailer paid £4,897 per year for electricity and £961 per year for air conditioning supply in 2017/18.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113

Website: www.ico.gov.uk.



County Durham
and Darlington
NHS Foundation Trust

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer