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Darlington Memorial Hospital
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Request for Information Reference: 02.20.14

Direct line: 01325 743700
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Email only

5th March 2020

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 6th February 2020 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding data integration and analytics. Specifically you requested information as follows:

I am interested in understanding how widespread the use of data integration and data analytics technology is in your NHS Trust.

Please could you provide information in response to the following questions under the Freedom of Information Act.

For the following question, we understand data integration technology to be a solution that automates the moving of data in near real time to a data warehouse, data lake or in the cloud.

1. Does your hospital have a data integration technology and what is it?

Answer: Yes – InterSystems HealthShare Health Connect

For the following questions, we understand data analytics technology to mean software that aggregates and analyses data to identify patterns and deliver insights.

2. Which roles in the hospital currently have access to data analytics technology (please confirm for each of the following roles listed): Physician, Nurse, Pharmacist, Management, Accountant/Finance, HR and Recruitment, IT

Office, Administrative Assistants, Data analyst/scientist (including roles such as Performance Reporting and Informatics)

Answer: All of those roles will have access to analytics to varying degrees.

3. Of those that have access to data analytics technology, please confirm whether people in the following roles are able to access the technology on mobile devices (please confirm for each of the following roles listed): Physician, Nurse, Pharmacist, Management, Accountant/Finance, HR and Recruitment, IT Office, Administrative Assistants, Data analyst/scientist (including roles such as Performance Reporting and Informatics)

Answer: None

4. If your data analytics technology is not available on mobile devices, please confirm whether people in the following roles must access it on desktop computers (please confirm for each of the following roles listed): Physician, Nurse, Pharmacist, Management, Accountant/Finance, HR and Recruitment, IT Office, Administrative Assistants, Data analyst/scientist (including roles such as Performance Reporting and Informatics)

Answer: Yes. Desktops, Laptops

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane

Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer