

Executive Corridor
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX
Switchboard Tel: 01325 38 0100
Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 02.20.50

Email: cdda-tr.cddftfoi@nhs.net
Email only

20 March 2020

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 28 February 2020 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding the data centre. Specifically you requested information as follows:

Under the Freedom of Information Act 2000 I seek the following information:

1. Are the Data Centre's operated by or for the organisation fit for purpose? For example, is there a Business Continuity Plan, is there Disaster Recovery in place or is it a single site?

Answer: Yes

2. Is there any capital investment in data centres planned in the next 36 months? For example, Mechanical & Electrical or refresh of equipment within the DC such as network, storage area network?

Answer: Yes

3. Is data privacy and or information security compliance a priority for the organisation's board?

Answer: Yes

4. On your Organisation's risk register, are there any Information Technology related risks?

i. If time/ cost allows, please list the top three related risks.

Answer: Yes. The Trust has adopted the NHS Digital Unified Cyber Risk framework to manage IT risks.

5. Are the cyber security vulnerabilities within the organisation's existing Information Technology estate increasing?

Answer: No

i. Has the organisation had a security breach in the past 12 months?

Answer: No

6. Did the organisation meet its Information Technology savings target in the last Financial Year?

Answer: Yes

7. What percentage of Information Technology budget is currently allocated to "on-premises" capability vs "cloud" capability?

Answer: 19.83%

8. Does the organisation have the skills and resource levels necessary for moving to the cloud?

Answer: Yes for current requirements.

9. Do you have an EPR in place? – If so which one? If not do you have a timescale of which you have to implement it?

Answer: Yes - DXC i.Clinical Manager, TPP SystemOne

10. In relation to contracts with Amazon Web Services, Microsoft for Azure and/or Google for Google Cloud, was the monthly expenditure higher than budgeted?

i. If yes, has the organisation been able to subsequently reduce the cost whilst maintaining service levels for user

Answer: N/A no contracts with the listed providers.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113

Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer