

Executive Corridor  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX  
Switchboard Tel: 01325 38 0100  
Foundation Trust Office: 01325 74 3625  
Corporate Records Office: 01325 74 3700

Request for Information Reference: 04.20.08  
Email: cdda-tr.cddftfoi@nhs.net

Email only

1 June 2020

## **Freedom of Information Act 2000 – Request for Information**

Thank you for your request for information which we received on 9 April 2020 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). We have processed your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding different services within the Trust. I am now able to provide the following information in response to your specific requests. Firstly however, please accept my apologies for the time taken to provide our response.

**Please can you confirm whether the Trust has the following departments at any of your hospital sites, along with which hospital site they are based at? If any of these departments are outsourced to an external company, please can you provide details of which company?**

### **1. Endoscopy Department**

There are departments at University Hospital North Durham, Darlington Memorial Hospital and Bishop Auckland Hospital.

### **2. Sterile Services Department (or any such department for the decontamination of surgical instruments i.e. HSDU, CSSD, etc.)**

There is a department at University Hospital North Durham. This service is provided by a wholly owned subsidiary company, Synchronicity Care Ltd.

### **3. Renal Department**

This service is not provided at this Trust.

### **4. Estates Department**

The Estates Service are provided by the following service providers:

Darlington Memorial Hospital – QE Facilities

University Hospital North Durham – Engie

Bishop Auckland Hospital – ISS

Chester Le Street – Robertson Facilities Management

## **5. Medical Engineering Department**

This service is provided across all sites by a wholly owned subsidiary company, Synchronicity Care Limited.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive  
County Durham & Darlington NHS Foundation Trust  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113

Website: [www.ico.gov.uk](http://www.ico.gov.uk).

There is no charge for making an appeal.

Yours sincerely

**Joanna Tyrrell**  
**Freedom of Information Officer**