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Request for Information Reference: 07.20.05

Email: cdda-tr.cddftfoi@nhs.net

Email only

10 July 2020

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 3 July 2020 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to application/software development and I am providing the following information in response to your specific questions:

- 1. Does your Trust have teams/ departments that handle any of the following: Application/Software Development, Websites, Technical innovation?
Yes/No, If Yes please name these teams/departments:**

No the Trust does not have teams/ departments that handle any of the items listed.

- 2. How many members are in these teams/ departments? And what roles are the teams/departments made up of?**

N/A.

- 3. What technologies do the teams/departments use? For example: HTML5, C#, SQL, .NET Core 2.0?**

N/A.

- 4. Are the developments of the teams/ departments open source? Yes/ No, if yes, please give any details you may be able to disclose regarding this?**

N/A.

5. What software methodology do the teams/ departments use?

N/A.

6. Do the teams/ departments develop front facing service user websites/ apps? Yes/No, if yes, please give any details you may be able to disclose regarding this?

No the teams/ departments do not develop front facing service user websites/ apps.

7. Do the teams/ departments work with clinical staff to formulate any innovative ideas they may have? Yes/No, if yes, please give any details you may be able to disclose regarding this?

Yes, the teams/ departments do work with clinical staff to formulate innovative ideas they may have. There are no specific examples but in this area teams work with clinical staff to determine the best solution to a given requirement either:

- to procure a system
- to configure existing systems as opposed to internal system building of applications.

8. Have the teams/ departments ever gone for external tenders for healthcare system developments? Yes/No, if yes, please give any details you may be able to disclose regarding this?

No, the teams/departments have not gone for external tenders.

9. Have the teams/ departments ever done developments for other trusts/ external entities? Yes/No, if yes, please give any details you may be able to disclose regarding this?

No, the teams/ departments have not carried out developments for other trusts/ external entities.

10. Have the teams/ departments ever sold a development it has produced commercially? Yes/No, if yes, please give any details you may be able to disclose regarding this?

No, the teams/ departments have not sold a development it has produced commercially.

11. Have the teams/ departments ever attempted to secure an innovation grant? Yes/No if yes, please give any details you may be able to disclose regarding this?

No, the teams/ departments have not attempted to secure an innovation grant.

- 12. Were the teams/ departments used during the COVID-19 crisis? Yes/No if yes, please give any details you may be able to disclose regarding this. If No, why wasn't it used?**

Yes, the teams/ departments were used during the Covid crisis in configuration and development using existing systems and tools, to perform functions such as notifying patients of appointment cancellations etc.

- 13. Does your service provide mental health services? Yes/No if yes, have the teams/departments been involved in developing these digitally/ online?**

No, the service does not provide mental health services.

- 14. Do the teams/ departments feel they have good visibility within the Trust regarding the services they can offer? Yes/No, please give any details you may be able to disclose regarding this?**

There is a regular strategy development meeting with the wider organisation and health informatics.

- 15. It would be helpful if you were to provide any brief notes which might be necessary to understand the context of the information provided, although I recognise that you are not obliged to do this?**

The Trust does not have any further information to add.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddffoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer