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Request for Information Reference: 05.20.07

Email: cdda-tr.cddftfoi@nhs.net

Email only

10 July 2020

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 12 May 2020 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Firstly please accept my apologies for the time taken to respond. On 4 June 2020 the Trust did seek Clarification from you with regards to question 11 however as we did not hear back from you we have interpreted the question according to our inference/ judgement. Your request was in relation to IT Software and I am providing the following information in response to your specific questions:

1. What reseller do you buy your Software through?

There are various resellers the Trust purchases our Software through. The Trust has over 5000 software assets, these include but are not limited to: operating systems, administration software, clinical software, control software and engineering software. These are purchased from different specialist suppliers. In the majority of cases, suppliers and re-sellers are accessed via a framework agreement.

If you would like further information relating to specific items please submit a new request for information and we will process accordingly.

2. Are there any favored frameworks you tend to use?

The frameworks the Trust tends to use are:

- NHS Supply Chain (NHSSC)
- Eastern Shires Purchasing Organisation (ESPO)
- Crown Commercial Services (CCS)
- Heath Trust Europe (HTE)

- Shared Business Services (SBS)
- London Procurement Partnership (LPP)

3. Who is the decision maker for IT Purchasing?

Mr Andrew Izon, Chief Information Officer is the decision maker for IT purchasing.

4. Who is your mobile phone provider?

The Trust's mobile phone provider is Vodafone.

5. How many mobile devices, (laptops, mobiles and tablets) do you have?

The Trust has the following mobile devices:

Laptops:	2,395
Mobile Phones:	2,215
Tablets (Windows + Ipad):	114

The tablet figure does not include patient communication/entertainment iPad and Android devices (which is approximately 200). The Trust is unable to include an exact figure for these devices as they are not centrally recorded on the ICT asset register. These devices have been supplied by charitable donations as well as direct to ward/department donations.

6. What Mobile Device Management Solution are you using and when is the renewal date?

The Trust uses the Maas360 mobile device management solution and an annual device license renewal is in place.

7. What Mobile Threat Detection do you have in place for mobile devices and when is the renewal date?

The Trust uses McAfee mobile threat detection. The renewal date is November 2021.

8. What Virtual Desktop Software do you have in place for remote workers and when is the renewal date?

The Trust uses Citrix Access Gateway virtual desktop software. The renewal date is August 2022.

9. Do you currently use a document security or digital rights management tool and when is the renewal date?

No, the Trust does not currently use a document security or digital rights management tool.

10. What are you using for instant messaging?

The Trust uses Cisco Jabba for instant messaging.

11. Who do you currently use for your Annual IT health checks and when is your next one due?

The Trust currently uses AuditOne. IT health checks are carried out throughout the year.

12. What email exchange server are you running? Cloud or on premise?

The Trust uses NHS Mail.

13. What antivirus software/tool do you use and when is the renewal date?

The Trust uses McAfee antivirus software/ tool. The renewal date is November 2021.

14. What endpoint detection & response solution do you currently use?

The Trust uses McAfee endpoint detection and response solution.

15. Do you have an incident response team within your IT department?

The ICT department form part of the incident response team.

16. Who currently provides Assurance Services including Pen Testing, Breach Simulation and Adversarial Attack?

NHS Digital provides assurance services including pen testing, breach simulation and adversarial attack.

17. Who currently provides Breach Management services including Compromise Assessments, Incident Response and Digital Forensics?

Breach management services including compromise assessments, incident response and digital forensics are currently provided by AuditOne, NCSC, GCHQ, NHS Digital, Local and National Police.

18. Who currently provides Strategic Services including Maturity Reviews and Policy/procedure Reviews?

Strategic Services including maturity reviews and policy/ procedure reviews are provided in house.

19. Who currently provides Framework Reviews?

Framework appraisals are carried out internally.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer