

Executive Corridor
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX
Switchboard Tel: 01325 38 0100
Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 06.20.38

Email: cdda-tr.cddftfoi@nhs.net

Email only

22 July 2020

Freedom of Information Act 2000 – Request for Information

29 June 2020 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to the Information technology department and I am providing the following information in response to your specific questions:

1. How many staff do you currently employ within the Trust?

The Trust currently employs 7,235 staff, this does not include the Trust's subsidiary company SCL or bank staff.

2. How many staff do you currently employ within the IT team?

The Trust currently has 39 staff in the IT Team.

3. Do you have plans to recruit additional staff into the IT team, either Temporary or permanent, over the next 12 months?

Yes, the Trust does have plans to recruit additional staff into the IT Team either temporary or permanent over the next 12 months.

4. How many networked Endpoints do you currently manage within your IT estate?

The Trust currently manages 14,789 Endpoints within the IT estate.

5. Are you Cyber Essentials/CE+ accredited?

No, the Trust is not Cyber Essentials/ CE+ accredited.

6. How many IT support/request tickets are processed per month?

This can fluctuate based on demand however there were 8,559 IT support/ request tickets processed in June 2020.

7. What is the name, job title, and department contact email address of for:

a. *CIO/ IT Director?

Andrew Izon, Chief Information Officer, email: ictservicedesk.cddft@nhs.net

b. *Head of IT?

Craig Robinson, Head of ICT, email: ictservicedesk.cddft@nhs.net

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer