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Darlington Memorial Hospital
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Darlington
DL3 6HX
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Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 06.20.39

Email: cdda-tr.cddftfoi@nhs.net

Email only

27 July 2020

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 29 June 2020 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to robotic process automation and I am providing the following information in response to your specific questions:

1. Whether your Trust has procured Robotic Process Automation, also known as RPA? This is a new technology and therefore I am only asking the Trust to check its procurement and/or IT records as far back as 01/01/2016?

The Trust has procured RPA during the time period you have specified.

2. If you have procured RPA, have you calculated how many Full-Time Equivalent hours have been saved as a result of the automation doing administrative tasks, which were otherwise carried out by human members otherwise carried out by human members of staff working for the Trust? How many hours have been saved?

No, the current automation delivers functionality where there is no human analogue.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with

the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer