

Executive Corridor  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX  
Switchboard Tel: 01325 38 0100  
Foundation Trust Office: 01325 74 3625  
Corporate Records Office: 01325 74 3700

Request for Information Reference: 07.20.31

Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)

Email only

21 August 2020

### **Freedom of Information Act 2000 – Request for Information**

Thank you for submitting a request for information which we received on 20 July 2020 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Firstly please accept my apologies for the time taken to respond. Your request was in relation to food waste and I am providing the following information in response to your specific questions:

Subject: Food waste generated by the Trust per site. 20 July 2020.

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**County Durham and Darlington NHS Foundation Trust replies:**

Question	Darlington Memorial Hospital (DMH)	University Hospital of North Durham (UHND)	Bishop Auckland Hospital (BAH)	Chester Le Street (CLS)
1. Do you prepare all catering for patients and visitors in-house or outsourced or buy in precooked meals per site, please state sites details for the all requested information below?	All catering for patients, staff and visitors on DMH, Weardale, Sedgfield and Richardson hospitals sites are prepared at the DMH site in a dedicated food central production (CPU).	Patients and some staff meals are produced at DMH CPU. ENGIE purchase chilled food from DMH CPU for service to patient and some staff meals on the UHND site. Engie prepare some food items on site.	Patients and some staff meals are produced at DMH CPU. ISS Facilities Services – Healthcare (ISS) purchase chilled food from DMH CPU for service to patient and some staff meals on the BAH site. ISS prepare some food items on site.	Patients and staff meals are produced at DMH CPU. Robertson purchase chilled food from DMH CPU for service to patient and some staff meals on the BAH site. Robertson prepare some food items on site.
2. If catering is outsourced please provider contractors' details?	The catering service is part of the CDDFT Group	This is outsourced to Consort Healthcare. Consort Healthcare sub contract the catering service contract to Engie	This is outsourced to Criterion Healthcare. Criterion Healthcare sub contract the catering service contract to ISS.	This is outsourced to Robertson
3.1 If food waste macerated please provide detailed breakdown of cost analysis including running costs of macerated machines?				
3.1a Annual Service Contract	Macerators are serviced as part of the Estates Service, therefore costs cannot be disaggregated	£600.00 per annum for 2 visits	Macerators are serviced as part of the FM service, therefore costs cannot be disaggregated	£500.00 per annum for 2 visits (this also includes other kitchen equipment)

3.1b Electricity & Water Tariff Charges?	The electricity and water tariff charges are not broken down and recorded specifically for waste macerators.			
3.1c Do you have a ppm for the unblocking of foul drainage?	Yes			
3.1d How many times foul drainage were blocked over the last 3 years due to food waste stemming from main Trust kitchen?	The Central Production Unit (CPU) at DMH is the main trust kitchen. No foul drainage was blocked over the last 3 years due to food stemming from the main Trust kitchen.	No main kitchen on site	No main kitchen on site	No main kitchen on site
3.2 If food waste is treated off-site by contractor please state what happens to food waste and please provide detailed breakdown of all charges associated with this service including cost of bags, porter cost to transfer the food waste to a secured area, frequency of collection of food waste, carbon emissions and length of contract?	NA			
3.3 Has your organisation ever been cautioned by public body/EA for causing pollution from food waste?	No			
3.4 State process involved in recording food waste data as part of annual Estates Return Information Collection (ERIC) disclosure and please state on average how much food is wasted per kg/day?	Recording of food waste is no longer a requirement within the annual ERIC return. Food waste is recorded by portions left after both lunch and supper service and is checked by the Catering Supervisor. This is presented as a percentage of the total meals served. Food is not weighed as part of this process therefore we are unable to provide this in waste per kg/day.			

<p>3.5 Does your organisation track the food ordered for each patient as patients are transferred to another ward during their stay in the hospital for the treatment or recovery?</p>	<p>The patient ordering meal system records the meals ordered by patients and therefore is able to track when patients are transferred to another ward during their stay in hospital.</p>	<p>The patient ordering meal system records the meals ordered by patients and therefore is able to track when patients are transferred to another ward during their stay in hospital.</p>	<p>A patient ordering meal system is in place, which records the meals ordered by patients. A separate paper process is used to track patients' movements between wards.</p>	<p>N/A as there is only one ward in use</p>
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**4. Please provide the name and email details of the Trust Chief Executive, the Board of Directors responsible for Estates and Finance?**

Sue Jacques, Chief Executive - [suejacques@nhs.net](mailto:suejacques@nhs.net)  
Alison McCree, Managing Director, SCL - [alison.mccree@nhs.net](mailto:alison.mccree@nhs.net)  
David Brown, Executive Director of Finance - [davidbrown9@nhs.net](mailto:davidbrown9@nhs.net)

**5. Does your organisation have a sustainability management plan and Carbon neutral plan by 2030/50, please forward both documents?**

The Trust does not currently have a Sustainability Management Plan, however there is an Energy Policy (attached) which picks up the sustainability elements and further work is being developed through the Sustainable Development Group.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via [cdda-tr.cddftfoi@nhs](mailto:cdda-tr.cddftfoi@nhs).

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; [www.ico.gov.uk](http://www.ico.gov.uk).

Yours sincerely

**Joanna Tyrrell**  
Freedom of Information Officer