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Request for Information Reference: 10.19.49

Email: cdda-tr.cddftfoi@nhs.net

Email only

24th August 2020

Freedom of Information Act 2000 – Outcome of Internal Review

Further to the Internal Review conducted by Lisa Nattrass, Head of Data Security and Protection, I am writing to you to disclose the outstanding information.

Minutes Landline Monthly Spend - Monthly average spend for each provider? An estimate or average is acceptable?

The average spend per month for BT minutes landline is £350.00

Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider? An estimate or average is acceptable?

The average spend per annum for BT fixed broadband is £600 - £650.

I can also confirm as instructed by the Internal Review, BT have been informed of our disclosure of an estimate/average cost.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer