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Request for Information Reference: 09.20.41

Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)

Email only

22 October 2020

## Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 24 September 2020 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to the podiatry service and I am providing the following information in response to your specific questions:

**1. Over the last six months, have in-person podiatry appointments/ assessments offered by your NHS Trust been stopped at any point?**

As per NHSE guidance non urgent/ high risk face to face appointments were stood down, however the Trust continued to provide appointments to patients who are high risk or have active foot disease.

Non urgent appointments, however, were stood down on the week commencing 23 March 2020.

**2. If they have been stopped, can you confirm whether in-person podiatry appointments/ assessments have now resumed and in which month did they resume?**

Non urgent appointments began at the beginning of July 2020, providing that, having performed a risk assessment, the clinician feels that it would be beneficial to the patient to attend.

Clinics have also been opened up as and when sites have become available.

**3. If not, do you anticipate in-person podiatry appointments/ assessments to resume in the next three months?**

N/A.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via [cdda-tr.cddftfoi@nhs](mailto:cdda-tr.cddftfoi@nhs).

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; [www.ico.gov.uk](http://www.ico.gov.uk).

Yours sincerely

**Joanna Tyrrell**  
**Freedom of Information Officer**