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Request for Information Reference: 11.20.14

Email: cdda-tr.cddftfoi@nhs.net

Email only

2 December 2020

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 9th November 2020 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to compliance requirements for software suppliers and I am providing the following information in response to your specific questions:

What are the pre-requisite compliance requirements for any potential suppliers of software at your NHS Trust? Kindly list the specific requirements for your Trust, which includes but is not limited to the following:

- **Data governance policies that suppliers must prescribe to in order to secure tenders;**
- **Compliance requirements;**
- **ISO standards (i.e. ISO 2701);**
- **Frameworks;**
- **Any other badges or accreditation required.**

The Trust has a Warranted Environment Specification (attached) which provides detailed requirements for all solution procurements, including the domain or objective specific requirements and those elements required to operate the software, if this is to be on premise. This document also covers device and security requirements and is changed from time to time, but the Trust always issues a current version to prospective suppliers.

Other data security and protection requirements will be specified at the time of procurement based upon the nature of the requirement, and in this context, the specific datasets are considered.

Specific Standards will be identified relevant to the requirement and the nature of the system or service and its mode of provision, this will include relevant accreditations. Also included will be the anticipated integration and interchange requirements, it

would be unusual that data scraping would be specified unless this was a component of a required Robotic Process Automation required by any specific system of feed.

Technical Frameworks will be incorporated in the Warranted Environment Specification if relevant and procurement Frameworks will be determined by the Procurement team, to ensure they meet the needs of the requirement and the Trust's Standing Financial Instructions.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer