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 Darlington Memorial Hospital  
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 Darlington  
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Request for Information Reference: 12.20.38

Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)  
 Email only

20 January 2021

**Freedom of Information Act 2000 – Request for Information**

Thank you for submitting a request for information which we received on 21 December 2020 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to IT contacts and software systems and I am providing the following information in response to your specific questions:

**1. Please complete the below table for senior roles:**

Contact details for the following or most senior equivalent roles:	Name	Email
CIO or Director of ICT	Mr. Andrew Izon	<a href="mailto:andrew.izon@nhs.net">andrew.izon@nhs.net</a>
CCIO	Mr Andrew Jennings	<a href="mailto:andrewjennings1@nhs.net">andrewjennings1@nhs.net</a>
Head of Digital	Mr. David Stafford	<a href="mailto:david.stafford@nhs.net">david.stafford@nhs.net</a>
IT Operations Manager	Mr. Peter McGuire	<a href="mailto:peter.mcguire@nhs.net">peter.mcguire@nhs.net</a>
IT Strategy Manager	Mrs Catherine Bright	<a href="mailto:catherine.bright@nhs.net">catherine.bright@nhs.net</a>
CFO or Director of Finance	Mr David Brown	P.A <a href="mailto:lisagodfrey@nhs.net">lisagodfrey@nhs.net</a>
Director of Transformation	Mr Craig Holden	<a href="mailto:craig.holden@nhs.net">craig.holden@nhs.net</a>

## 2. What primary software systems do you use?

Deployed Systems	Product Name	Vendor	Version	Contract end date	Number of licenses
Human Resources	ESR	NHS Digital	<a href="https://www.electronicstaffrecord.nhs.uk/home/">https://www.electronicstaffrecord.nhs.uk/home/</a>	No end date set	Site License
Finance	Oracle	Northumbria Healthcare NHS FT	20D (11.13.20.10.0)	March 2025	65
EMR/EHR/EPR	i.Clinical Manager SysmOne	DXC Healthcare TPP	2.3 Current	July 2022 July 23	Site License N/A
Any Social Care Systems	N/A				
Contact Centre	Liberty	Netcall	3.4.0	23 March 2021	Site License
Email and Collaboration	NHSMail	NHS Digital	NHS Mail 2 (Office 365)	No end date set	Site License

## 3. What computing devices do you provide for your staff?

Computing Devices	Number of Devices	Operating System version
Dell PC's and Laptops	6908	Win10 64bit
Apple Mac	3	12
Chrome Devices	3	87.0.4280.88
Android Phones	398	8.1.0 9 10
Apple iPhones	321	8.1, 8.1.1, 8.1.2, 8.1.3, 9.2.1, 9.3.2, 9.3.4, 9.3.5, 10.0.2, 10.2, 10.2.1, 10.3.2, 10.3.3, 11.0, 11.0.2, 11.2.5, 11.2.6, 11.3.1, 11.4, 11.4.1, 12.0, 12.1, 12.1.1, 12.1.2, 12.1.4, 12.3.1, 12.4, 12.4.1, 12.4.2, 12.4.3, 12.4.4, 12.4.5, 12.4.6, 12.4.7, 12.4.8, 12.4.9, 13.2.2, 13.2.3, 13.3, 13.3.1, 13.4, 13.4.1, 13.5, 13.5.1, 13.6, 13.6.1, 13.7, 14.0, 14.0.1, 14.1, 14.2, 14.3
Apple iPads	99	8.1, 8.1.1, 8.1.2, 8.1.3, 9.2.1, 9.3.2, 9.3.4, 9.3.5, 10.0.2, 10.2, 10.2.1, 10.3.2, 10.3.3, 11.0, 11.0.2, 11.2.5, 11.2.6, 11.3.1, 11.4, 11.4.1, 12.0, 12.1, 12.1.1, 12.1.2, 12.1.4, 12.3.1, 12.4, 12.4.1, 12.4.2, 12.4.3, 12.4.4, 12.4.5, 12.4.6, 12.4.7, 12.4.8, 12.4.9, 13.2.2, 13.2.3, 13.3, 13.3.1, 13.4, 13.4.1, 13.5, 13.5.1, 13.6, 13.6.1, 13.7, 14.0, 14.0.1, 14.1, 14.2, 14.3

<b>Infrastructure Services</b>	<b>Supplier</b>	<b>Contract type and expiry</b>
Details of any software Enterprise Agreement.	Microsoft	Yearly true-up\ true-down, no expiry
Details of any Business Process Outsource arrangement for technology	None	NA
Who provides your data centre?	CDDFT	N/A
What Software as a Service packages do you use?	None	NA
Do you use any public Cloud infrastructure services (AWS/Azure/Google/UKCloud)?	Azure	3 <sup>rd</sup> Party Managed, 2025

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via [cdda-tr.cddftfoi@nhs](mailto:cdda-tr.cddftfoi@nhs).

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; [www.ico.gov.uk](http://www.ico.gov.uk).

Yours sincerely

**Joanna Tyrrell**  
**Freedom of Information Officer**