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Request for Information Reference: 12.20.07

Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)  
Email only

29 January 2021

### **Freedom of Information Act 2000 – Request for Information**

Thank you for submitting a request for information which we received on 4 November 2020 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to car parking and I am providing the following information in response to your specific questions:

**1. Do you currently manage your car parking in-house or do you contract to a third party?**

Darlington Memorial Hospital (DMH):	In house
Bishop Auckland Hospital (BAH):	Criterion
University Hospital of North Durham (UHND):	Consort
Chester le street (CLS):	Robertson

**2. If you do employ a parking operator to manage your parking services, who is your current parking provider?**

DMH:	In house
BAH:	Criterion
UHND:	Consort
CLS:	Robertson

**3. What is the exact date your current contract/s terminate?**

DMH:	N/A
BAH:	27/07/2032
UHND:	30/03/2028
CLS:	29/05/2032

**4. Does the Trust receive the income generated from the hospital parking and notice charges or does the income go to a third party?**

DMH: The Trust receives all income

For the remaining sites; BAH, UHND and CLS the Private Finance Initiatives (PFI) providers take a management fee and the Trust receive a profit based proportion.

**5. Please confirm the revenue amount generated from the third-party provider if there is one?**

DMH: N/A  
BAH: £102,536  
UHND: £341,913  
CLS: £16,004

**6. What are the key challenges that the Trust face with regards to the parking provision?**

DMH: Safe access for visitors during Covid-19 period and sufficient spaces for staff given that parking charges at present are not applicable.

For the remaining sites; BAH, UHND and CLS: Safe access for visitors during Covid-19 period.

**7. Can you confirm the expenditure on maintenance for the car park equipment for 2019/ 2020?**

DMH: £14,892 is the total cost for 2019/20 on maintaining the car park.

For the remaining sites; BAH, UHND and CLS: The costs are included in the overall PFI contract and so cannot be provided.

**8. Overall what was the profit generated by the Trust after the cost of maintaining and staffing the car park for 2019/ 2020?**

At this time the full trading accounts which would provide the response information for the timeframe stipulated in your request have not yet been produced. To collate the information required to respond to your question, or to produce the trading accounts at this time would require a significant amount of time and resource; more than the 18 hours allocated by the FOIA to respond. Therefore, we are refusing this section of your request for information pursuant to section 12 of the Act on the grounds that we estimate that the cost of complying with the request would exceed the appropriate limit. The appropriate limit at the present time is £450.00 which equates to eighteen hours of work by a member of staff at the rate of £25 per hour.

Please note, as outlined in the answers to question 4 and question 5 the Trust receives a profit based proportion of the money generated by the car parking at BAH, UHND and CLS sites as these are all managed by PFI. Please note however that in relation to UHND the figure provided is not the final Trust profit. This is due to part of the PFI service fee charge to the Trust including Car park attendant charges, in addition to the Trust overheads. The final figure for UHND is unable to be provided as per the explanation above regarding the DMH profit.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via [cdda-tr.cddftfoi@nhs](mailto:cdda-tr.cddftfoi@nhs).

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; [www.ico.gov.uk](http://www.ico.gov.uk).

Yours sincerely

**Joanna Tyrrell**  
**Freedom of Information Officer**