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Darlington Memorial Hospital  
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Darlington  
DL3 6HX  
Switchboard Tel: 01325 38 0100

Request for Information Reference: 01.21.36

Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)  
Email only

10 February 2021

### **Freedom of Information Act 2000 – Request for Information**

Thank you for submitting a request for information which we received on 18 January 2021 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to video consultation and I am providing the following information in response to your specific questions:

**1. Do you provide patients the option to attend appointments by video consultation?**

Yes.

**2. What is the name of the supplier that provides the video consultation platform?**

Attend Anywhere  
AccuRx  
AirMid

**3. When is your contract end date with the above supplier?**

Attend Anywhere: N/A (the system is provided by the Government, there is no contract)  
AccuRx: N/A (the system is provided by the Government, there is no contract)  
AirMid: July 2022

**4. Do you intend on remaining with your incumbent when your current contract is up for renewal?**

This is under review, the Trust is exploring all options.

**5. Which department team looks after this contract aside from Procurement?**

Health Informatics.

**6. Who is the main contact responsible for the Video Consolation contract?**

Mr Lee Mack, Head of Service Health Improvement.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via [cdda-tr.cddftfoi@nhs](mailto:cdda-tr.cddftfoi@nhs).

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; [www.ico.gov.uk](http://www.ico.gov.uk).

Yours sincerely

**Joanna Tyrrell**  
**Freedom of Information Officer**