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Request for Information Reference: 03.21.05

Email: cdda-tr.cddftfoi@nhs.net

Email only

29 March 2021

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 3 March 2021 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to information regarding video conferencing/ AV-VC and the Digital Team and I am providing the following information in response to your specific questions:

1. Do you have any video conferencing hardware? If so what manufacturer and model?

Yes. The Trust uses; Cisco Call Manager and Cisco Meeting Server. We Also have the following VC endpoints: 1 x MX 7000 dual, 1 x MX800 dual, 1 x WebEx room kit, 3 x Cisco Spark room 55 and 2 x WebEx room 55 dual, 10 x DX 70 & 11 x WebEx 80 VC endpoints. With a WebEx Room kit and WebEx mini on order

2. Is there a support contract in place for this equipment?

Yes, the support contract is with Cisco via Softcat.

3. How many systems/ meeting room systems do you have? Across how many sites?

The Trust has an 8 room systems and 21 desk systems, with another 2 room systems on order. These systems are based across four sites.

4. What video conferencing platforms do you use with this video conferencing hardware?

Cisco Call Manager for point to point and Cisco CMS for multipoint meetings.

5. What solutions are being used for Video Consultations at present? When is the next review of this contract?

Attend anywhere, Airmid for consultations and the next review date for this contract is April 2022.

6. Do you use a video conferencing platform for interoperability (i.e. Teams to Zoom, Zoom to Webex etc)?

No.

7. Does the organisation use Microsoft Teams for video conferencing? Has its usage overtaken any previous video conferencing tool in place before Microsoft Teams' implementation?

The Trust does use Microsoft Teams for video conferencing and its usage has overtaken any previous video conferencing tool in place before Microsoft Teams implementation.

8. Who is in charge of the Video Conferencing Estate / Equipment? What is their email address?

Mr Peter McGuire who can be contacted via the following email address: peter.mcguire@nhs.net

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely



Joanna Tyrrell
Freedom of Information Officer