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Request for Information Reference: 04.21.08

Email: cdda-tr.cddftfoi@nhs.net

Email only

6 May 2021

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 7 April 2021 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to digital conversion of medical records and I am providing the following information in response to your specific questions:

In January 2019, the Government announced its new [NHS Long Term Plan](#), and part of that plan requires all secondary healthcare providers to transition to digital records by 2023. We are now two years into the plan, and we would like to establish where your Trust is within the process. We would be grateful if you could respond to the questions below:

**1. Have you already started digital conversion of your paper medical records?
Yes/ No?**

Yes.

If yes which outsource provider do you use?

The Trust uses RESTORE to scan records and CIVICA provide the software to view.

1. a) Do you undertake any scanning in-house? Yes/ No?

No.

2. If you have not yet started to digitise your medical records do you have a timescale for when you would like to start this project? Please advise one of the following.

- Within 6 months
- Within 12 months

- Within 18 months
- Within 24 months
- Other (please state estimated timescale)
- No plans

N/A – please see the answers to Question 1.

3. If you are planning a digital transformation project, how will you manage the procurement?

- OJEU
- Framework
- Other (please advise which)

3. a) If the answer is Framework, which framework will you use? Please advise one of the following.

- LPP
- ESPO
- SBS
- H.T.E.
- NOE CPC
- Other (please advise which)

N/A-The Trust has already completed a framework procurement.

4. Who has responsibility for digital transformation/medical records digitisation within the Trust? Please provide:

- Name
- Job title
- Contact details

Mr David Stafford, Head of Health Informatics, email: david.stafford@nhs.net

**5. Does the Trust have an EDMS (Electronic Document Management System)?
Yes/ No?**

Yes.

If yes:

- Which system is in use?

Windip.

- When does the contract expire?

14/02/2023

If NO, does the Trust have a plan to procure an EDMS? Yes/ No?

6. What are the timescales to procure an EDMS? Please advise one of the following.

- Within 6 months
- Within 12 months
- Within 18 months

- **Within 24 months**
- **Other (please state estimated timescale)**
- **No plans**

No plans.

7. Which EPR (Electronic Patient Record) systems does the Trust use?

Community Services use SystmOne

Acute Services are currently implementing Cerner.

8. Does the Trust have the ability to deliver “Virtual Clinics”? Yes/ No?

Yes.

In line with the Information Commissioner’s directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust’s website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer