

Executive Corridor  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX  
Switchboard Tel: 01325 38 0100

Request for Information Reference: 05.21.20

Email: cdda-tr.cddftfoi@nhs.net

Email only

4 June 2021

### **Freedom of Information Act 2000 – Request for Information**

Thank you for submitting a request for information which we received on 7<sup>th</sup> May 2021 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to Robotic Process Automation (**RPA**) and I am providing the following information in response to your specific questions:

**‘Robotic Process Automation is a productivity tool that can mimic, emulate and automate repetitive, high-volume, labour-intensive processes including data entry, data extraction and passing data to/from different applications’**

**1. Does your Trust currently use RPA (Robotic Process Automation)?**

Yes the Trust currently uses RPA.

**2. Which departments within your Trust currently use RPA (Robotic Process Automation)?**

As at 18 May 2021 no departments are utilising RPA.

**3. Which commercial partner is your Trust currently using?**

The Trust currently uses Softcat PLC

**4. Is the Trust intending to expand the use of RPA (Robotic Process Automation)?**

Yes the trust intending to expand the use of RPA

**5. Total Budget spent on RPA (Robotic Process Automation) in FYE 20/21?**

The annual contract value for 2020/21 was £96,000, further details are available on the Trust contract register here: <https://www.cddft.nhs.uk/our-services/non-clinical-services/procurement/information-for-suppliers.aspx>

**6. Forecasted investment in RPA (Robotic Process Automation) in FYE 21/22?**

The forecasted investment in RPA is £0

**7. Which departments have been identified for RPA projects?**

The departments which have been identified are Clinical Standards, Nursing and Workforce & Organisational Development.

**8. The name of the Trusts current TIE (Trust Integration Engine)**

The name of the Trust's current TIE is Intersystems Healthshare

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via [cdda-tr.cddftfoi@nhs](mailto:cdda-tr.cddftfoi@nhs).

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; [www.ico.gov.uk](http://www.ico.gov.uk).

Yours sincerely

**Joanna Tyrrell**  
Freedom of Information Officer

