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Request for Information Reference: 05.21.29

Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)

Email only

9 June 2021

## **Freedom of Information Act 2000 – Request for Information**

Thank you for submitting a request for information which we received on 11 May 2021 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to eobservation system and I am providing the following information in response to your specific questions:

### **1. The name of the supplier of your eobservation system?**

Nervecentre.

### **2. The name of the supplier of your onsite hospital pager system (to help manage patient flow)?**

Multitone.

### **3. Does your Trust currently use remote monitoring?**

Yes, the Trust currently uses remote monitoring in Cardiology and Diabetes.

### **4. The name of the supplier of your Remote monitoring system?**

The suppliers of the Cardiology remote monitoring system are:

- Abbott (St Jude Medical)
- Medtronic
- Boston Scientific

The suppliers of the Diabetes remote monitoring system are:

- Insulin delivery devices:
- Medtronic Diabetes.
- Insulet corporation.
- Accu-check.
- Air Liquide.

Blood glucose monitoring device systems:

- Abbott.
- Dexcom.
- Medtronic Diabetes.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via [cdda-tr.cddftfoi@nhs](mailto:cdda-tr.cddftfoi@nhs).

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; [www.ico.gov.uk](http://www.ico.gov.uk).

Yours sincerely

**Joanna Tyrrell**  
**Freedom of Information Officer**