

Executive Corridor
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX
Switchboard Tel: 01325 38 0100

Request for Information Reference: 05.21.43

FOI Direct line: 01325 743700
Email: cdda-tr.cddffoi@nhs.net

Email only

16 June 2021

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 18 May 2021 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to the fracture liaison service and I am providing the following information in response to your specific questions:

1. Do your patients over 50 years old have access to a Fracture Liaison Service (FLS)?

- a. Yes
- b. No commissioned FLS but pathway for bone health management of fracture patients
- c. No commissioned FLS and no pathway for bone health management of fracture patients

a. Yes

If you answered 'no' (b or c) please move on to question 15.

2. Is your FLS based in secondary care?

- a. Yes
- b. No

b. No

3. For 2019, what percentage of people over 50 with a fracture were offered access to a FLS?

- a. (please specify:)

100%

**4. For 2019, what percentage of people referred to FLS received an assessment within 12 weeks of fracture diagnosis?
a. (please specify:)**

26.5%

**5. For 2019, for those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 16 weeks from fracture?
a. (please specify:)**

50.6%

**6. For 2019, For those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 52 weeks from fracture?
a. (please specify:)**

62.9%

**7. For 2020, what percentage of people over 50 with a fracture were offered access to a FLS?
a. (please specify:)**

100%

**8. For 2020, what percentage of people referred to FLS received an assessment within 12 weeks of fracture diagnosis?
a. (please specify:)**

6.5%

**9. For 2020, for those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 16 weeks from fracture?
a. (please specify:)**

48.4%

**10. For 2020, For those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 52 weeks from fracture?
a. (please specify:)**

64.7%

**11. Is this a permanent service funded by a sustainable source? (e.g., commissioning, health board/trust funded)
a. Yes
b. No
c. partially (please specify:)**

Partially, block contract with the CCGs

12. Do you take part in a national FLS audit? (e.g. FLS-DB)

- a. Yes
- b. No

Yes.

13. Please state the name and contact details of the Clinical Lead for this service

- a. (please specify)

Ms Dorothy Dixon, Fracture Liaison Specialist Nurse Lead
Telephone: 01325 380100

14. Are there any areas of support you would like further information/support from the ROS? E.g., Clinical Standards, KPIs, Service Improvement / Patient Information etc.

- a. (please specify:)

Any help from any of the above would be acceptable.

For those that answered 'no' to having an FLS (question 1).

15. What are the reasons you do not have an FLS, or access to an FLS for your patients?

- a. (please specify:)

16. Have you tried to establish a FLS previously?

- a. Yes
- b. No
- c. We are in the process of developing a FLS

17. What has been the barrier/obstacles to implementing a FLS?

- a. (Please specify:)

18. If you have not tried to establish a FLS previously, why not?

- a. (Please specify)

N/A.

19. Do you have an osteoporosis service?

- a. Yes
- b. No

Yes, the service is incorporated within FLS.

20. Do you have a DXA (bone density scanning) service?

- a. Yes
- b. No

Yes.

21. Please state the name and contact details of the Clinical Leads for osteoporosis, rheumatology or musculo-skeletal, services
a. (please specify)

Please note, the Trust does not have an Osteoporosis service as such, instead it is a collaboration between rheumatology, the FLS and medical physics.

Ms Dorothy Dixon, Fracture Liaison Specialist Nurse Lead
Telephone: 01325 380100

Dr Matt Bridges, Clinical lead for Rheumatology.
Telephone: 01325 380100

22. Are there any areas of support around FLS that you would like further information/ support on from the ROS? E.g. patient info, Clinical Standards, KPIs, Service Improvement/ Patient Information etc.
a) (please specify)

The Trust has received some support from ROS to assist in developing services however due to the pandemic both contacts have been released from their roles and the Trust has not as of yet been updated with a contact to continue the service development work already started.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer