

Executive Corridor  
 Darlington Memorial Hospital  
 Hollyhurst Road  
 Darlington  
 DL3 6HX  
 Switchboard Tel: 01325 38 0100

Request for Information Reference: 05.21.58

Email: cdda-tr.cddftfoi@nhs.net

Email only

23 June 2021

**Freedom of Information Act 2000 – Request for Information**

Thank you for submitting a request for information which we received on 25 May 2021 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to IT software and I am providing the following information in response to your specific questions:

**Please can you confirm what system you currently use for the below and whether there are current plans to change them:**

<b>Risk Assessment and Management</b>	Ulysses – no plans to change
<b>Incident Report</b>	Ulysses – no plans to change
<b>Safety Alert Reporting</b>	Ulysses – no plans to change
<b>Claims</b>	Ulysses – no plans to change
<b>Complaints</b>	Ulysses – no plans to change
<b>PALs Queries</b>	Ulysses – no plans to change
<b>Mortality and/or Medical Examiner Reviews</b>	Mortality: Clarity-no plans to change Medical Examiner: Excel spreadsheet pending national database/ system
<b>Audit</b>	Ulysses – no plans to change
<b>CQC and/or External Reviews</b>	Spreadsheet – moving to Quality insights
<b>Action Plans</b>	Spreadsheet – moving to Quality insights

In line with the Information Commissioner’s directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust’s website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review,

you will need to contact me in writing at the above address or via [cdda-tr.cddftfoi@nhs](mailto:cdda-tr.cddftfoi@nhs).

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; [www.ico.gov.uk](http://www.ico.gov.uk).

Yours sincerely

**Joanna Tyrrell**  
**Freedom of Information Officer**