

Topic
LAN
WLAN
WAN
Telephony
Lines and calls – ISDN/SIP

Pager Solutions

Queries from SCCS

What solutions do you have in place?

**Who is the incumbent supplier?
when does their contract expire?**

Can we see a copy of their contract and tender response?

What solutions do you have in place?

**Who is the incumbent supplier?
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When do you plan to replace your pagers with a Digital Solution?

Hospital Response:

The Trust has considered this Freedom of Information request and whether the release of information of this nature could then be used to compromise the Trust Information Systems. The Trust has concluded that, if such information was to be released, then this could potentially expose the Trust to risk of compromise. In turn, this could compromise the safety and security of patients and staff. In accordance with Section 38 of the Freedom of Information Act, where it is considered that release of such information would expose the Trust to such risks then only information deemed to not pose a threat to the security of the Trust Information Systems will be released. The Trust can however confirm that the Trust run a Cisco design approved and supported LAN and WAN incorporating best of breed Cisco technology.

Softcat

17/03/2026

Contract was sourced using the HealthTrust Europe Framework, copy of this is attached for reference - see Attachment 1

Guest WiFi Platform and services

WiFi Spark Limited

04/02/2025

G-Cloud 12 Framework Agreement (RM1557.12), copy is attached for reference - see Attachment 2

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17/03/2026

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AVAYA CS1000

BT

Jul-21

This was procured through a framework agreement between the Trust and British Telecoms. A copy of the agreement has been attached for reference. Please see attachment 3

SIP

BT

Jul-21

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iMessage

Multitone

mid 2024

The current contract was procured via a waiver and a copy of the standard terms and conditions used for the contract can be found here - <https://www.gov.uk/government/publications/nhs-standard-terms-and-conditions-of-contract-for-the-purchase-of-goods-and-supply-of-services>

Replacements: Pager replacement programme is already underway