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Request for Information Reference: 06.21.56

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Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)

Email only

19 July 2021

## Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 23 June 2021 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to digital dictation and voice recognition systems and I am providing the following information in response to your specific questions:

**We are currently updating data on your trust's Digital Dictation and Voice Recognition systems. Can you please complete the fields below with what you currently hold?**

**System type can also be 'No System Installed' if your trust does not use the system:**

### 1. System type - Digital dictation

- **Supplier name** – Dictate IT Limited
- **System name** – DIT2
- **Date installed** – December 2012
- **Contract expiration** – 22/08/2021
- **Notes** – N/A

### 2. System type - Voice Recognition

- **Supplier name** – 3M UK PLC

- **System name** – Fluency One
- **Date installed** – 28<sup>th</sup> April 2021
- **Contract expiration** – 28<sup>th</sup> June 2025
- **Notes** – N/A

If applicable,

**3. Can you let us know who supplies your digital dictation hardware devices?**

The digital dictation hardware devices are supplied by Olympus and Philips.

**4. How many digital dictation devices does your trust have?**

The Trust has 300 digital dictation devices.

**5. When was the procurement date of the digital dictation devices?**

As above.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via [cdda-tr.cddftfoi@nhs](mailto:cdda-tr.cddftfoi@nhs).

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; [www.ico.gov.uk](http://www.ico.gov.uk).

Yours sincerely

**Corporate Records and Freedom of Information Facilitator**