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Request for Information Reference: 07.21.49

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Email only

19th August 2021

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 22nd July 2021 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to IT Solutions and I am providing the following information in response to your specific questions:

1. What IT solution does the trust use to visualise inpatient status? e.g. at which point they are on their patient journey?

The Trust uses:

- Nervecentre
- EMIS CaMIS
- PAS
- Dedalus i.CM

2. What IT solution does the trust use to manage bed occupancy?

Nervecentre is used to manage bed occupancy.

3. What IT solution does the trust use to manage demand and capacity for:

- a) Unplanned care**
- b) Planned/Elective care**

EMIS CaMIS is used for both planned and unplanned care.

4. What IT solution does the trust use for real-time ward and bed management?

Nervecentre is used for real-time ward and bed management.

5. What IT solution does the trust use for PT pathway management?

EMIS CaMIS is used for PT pathway management.

6. What IT solution does the trust use for Discharge Planning?

EMIS CaMIS, Nervecentre and Dedalus i.CM are used for discharge planning.

7. What IT solution does the trust use to provide Multi-Disciplinary Team views?

No IT solutions are used to provide Multi-Disciplinary Team views in the Trust.

8. What IT solution does the trust use to manage patients from outside the region?

No IT solutions are used to provide manage patients from outside the region in the Trust.

9. Does the trust use a single Dashboard/Command Centre solution to manage patient placement?

a) If so, what is the name of the solution?

The Trust does not use a single dashboard/command centre solution to manage patient placement.

10. What IT solution does the trust use for Clinical Noting?

Dedalus i/CM, Nervecentre and EMIS Symphony are used for clinical noting.

11. What IT solution does the trust use for Handovers?

Nervecentre is used for Handovers.

12. What IT solution does the trust use for recurring task management?

Nervecentre is used for recurring task management.

13. What IT solution does the trust use for domestic services?

This solution is not Trust provided it is provided by 3rd parties under PFI contracts.

14. What/Which IT solutions does the trust use for task list management?

The answer to this question is Not Applicable.

15. What IT solution does the trust use for referral, leave and bed management?

EMIS CaMIS and Nervecentre are used for referral, leave and bed management.

16. What IT solution does the trust use for Community team planning?

TPP SystmOne is used for Community team planning.

17. Does the trust provide data to, and can access a regional command centre/dashboard?

Some data can be accessed from the regional command centre/dashboard, mainly in ED.

18. Does the trust have the ability to share and receive input from neighbouring Community trusts and Social services?

The Trust does have the ability to share and received input from neighbouring Community trusts and Social services.

19. Which provider, if any, does the trust use for Hospital@Home services? e.g. repatriation of patients to their home

The answer to this question is Not Applicable.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Corporate Records and Freedom of Information Facilitator