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Request for Information Reference: 07.21.51

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Email only

19 August 2021

## Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 23 July 2021 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to Network Providers and I am providing the following information in response to your specific questions:

### **1. Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three**

The network provider for the Trust is Vodafone for voice and data connections and EE for data only connections.

### **2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract can you please provide the estimated annual spend.**

Vodafone:  
2018/2019: £120,799  
2019/2020: £133,613  
2020/2021: £155,042

EE Limited:  
Prior to 2018/19 the Trust paid up front for a large amount of data which the Trust has been using over the past three years. Linked in with this payment is the text messaging service which is a different service and for which information has not been requested. This cost cannot be disaggregated from the payment made.

**3. Number of Connections- Number of connections for each network provider (number of voice only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total?**

Vodafone	Voice only:	1991 connections
	Voice & Data:	573 connections
EE	Data only:	963 connections

**4. Duration of the contract- please state if the contract also includes contract extensions for each provider?**

Vodafone:	24 Months (2 x 12 month extensions)
EE:	36 Months (2 x 12 month extensions)

**5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)**

Vodafone Start date:	01/01/18
EE Start Date:	18/07/15

**6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.**

Vodafone Expiry Date:	31/12/21
EE Expiry Date:	17/01/22

**7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.**

Vodafone Review Date:	23/03/21
EE Review Date:	01/08/21

**8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.**

The person in the Trust responsible for this particular contract is Mr Peter McGuire, ICT Operations & Service Manager; 01325 380100, [peter.mcguire@nhs.net](mailto:peter.mcguire@nhs.net)

**9. If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number**

**of connections and the internal contact from within the organisation responsible for this contract.**

The answer to this question is Not Applicable.

**10. Please can you provide me with the latest information- If the organisations are currently out to tender please can you also state the approx. date of the award along with the information above.**

The proposed paper has been finalised on 9<sup>th</sup> July 2021. The award to the new supplier is imminent, waiting final internal approval and signature.

**11. Also if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?**

The procurement exercise is complete and awaiting internal approval and award.

**12. If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?**

The answer to this question is Not Applicable.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via [cdda-tr.cddftfoi@nhs](mailto:cdda-tr.cddftfoi@nhs).

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; [www.ico.gov.uk](http://www.ico.gov.uk).

Yours sincerely

**Corporate Records and Freedom of Information Facilitator**