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 Foundation Trust Office: 01325 74 3625
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Request for Information Reference: 11.21.25

FOI Direct line: 01325 743700
 Email: cdda-tr.cddftfoi@nhs.net

Email only

16th December 2021

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 9th November 2021 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to software and I am providing the following information in response to your specific questions:

Please can you provide information relating to the types of software (and suppliers) you may be using for:

- **FMS System**
- **EPR System**
- **Budgeting System**
- **Online procurement System**

In addition to this please include details relating to contract renewal dates and information regarding the support and maintenance of each product.

Type of Application	Supplier Name	Software Name & version / release	Contract Expiry Date	Contract extensions available, if any?	Contract Value	Annual Fees (Software Support and Maintenance, or SaaS)	Hosting (customer (on premise or cloud) or supplier)
Financial Management System	Northumbria Healthcare NHS Foundation Trust (NEP) shared system Group)	NEP Cloud ERP	Please see note 1	NHS Consortium will review when required	Please see note 1	Please see note 1	Cloud
Budgeting & Forecasting System	N/A						

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Financial Document Management	N/A						
Supplier Invoice Processing	N/A						
Secure Cheque Printing	N/A						
Income Management (Cash Receipting)	N/A						
Procurement (POs & Reqs)	Medius Ltd	ESR	30/04/2023	2 Years	£109.5k plus VAT	£36.5k Plus VAT	Supplier
eSourcing, eTenders, Contract Management system							
Catalogues / Marketplace							
Payroll / Payroll Service	Medius Ltd	Employee Staff Record (ESR)	Nationally Secured	N/A			
HR	N/A						
Performance Management (HR / appraisals)	Medius Ltd	Employee Staff Record (ESR)	Nationally Secured	N/A			
Employee Expenses	Allocate	Allocate Software	June 2022	None	Please see Note 2	None	Cloud
Reporting / Analytics / Business Intelligence / Data Warehouse/ Data Pool	Connexica	CXAIR	February 2022	Yes		Please see note 2	
CRM (Client Relationship Management)	N/A						
BACS payments	N/A						
Field Services (Works Order Management)	N/A						
Access Control	Electronic Security	COTAG	March 2022	Annual review	Nil	Please see note 2	Premise

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Systems	Solutions						
Artificial Intelligence / Machine Learning / Robotics	Blue Prism (please note on contract register under title RPA Robotic Process Automation)	Blue Prism Cloud	Please see note 1	2 Years	Please see note 1	Please see note 1	Cloud
Legal and Legal Forms	N/A						
Social Care (Adults and Children)	N/A						
Ticketing Solution (if any)	N/A						
Inventory Management system / Theatre Stock System	NHS Supply	Logistics online & EDC Gold	No expiry date		Free of Charge		Supplier
Electronic Patient Records System	TPP	SystmOne Community		2 Years			Supplier Hosted
	TPP	SystmOne Child Health	Please see note 1	2 Years	Please see note 1	Please see note 1	Supplier Hosted
	Dedalus	i.Clinical Manager		2 Years			Customer on-premise
Hosting or Cloud Provider for Finance Systems	N/A						
IT Outsource Provider	N/A						

Note 1 - Contract information is available on the Trust Contract Register, available on the Trust website here: <https://www.cddft.nhs.uk/our-services/non-clinical-services/procurement/information-for-suppliers.aspx>

Note 2 - The Trust are unable to provide the information marked commercial in confidence / commercial contract as requested on the grounds that this information is commercially sensitive and has, therefore, been withheld pursuant to Section 43 of the Act.

Section 43 (2) exempts from disclosure the following:

(2) Information, the disclosure of which would, or would be likely to, prejudice the commercial interests of any person including those of the public authority holding the information.

Our supplier has made clear representation that pricing for the service is commercially sensitive information, the disclosure of which would be likely to prejudice their commercial interests, as it would provide alternative bidders with an understanding of their costs (which would not be reciprocated) with respect to similar contracts in the NHS, thereby undermining their ability to tender, on fair and equal terms, for such contracts. The Trust considers that there is potential for such harm to arise with reasonable proximity and, therefore, that the exemption under Section 43(2) of the Act is engaged.

The Trust acknowledges the public interest in publication of the information; specifically the interest in transparency with respect to expenditure on services, as a means of assisting the taxpayer in evaluating their value for money. However, there is a competing public interest in preserving fair market competition and the ability of public authorities to obtain value for money when sourcing services. In previous rulings the Information Commissioner has made clear that the Freedom of Information Act is not intended to distort fair market competition. In this case, the Trust therefore considers that the public interest in preserving fair competition outweighs the general public interest in transparency and is therefore applying the exemption under Section 43(2).

In addition, could I please receive the overall software spend and non-pay spend from your organisation?

Computer Software/License Fees:	£805,577
Overall Non Pay Expenditure:	£108,135,969

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane,

Wilmslow, Cheshire, SK9 5AF. More information is available on their website;
www.ico.gov.uk.

Yours sincerely

Corporate Records and Freedom of Information Facilitator