

Executive Corridor  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX  
Switchboard Tel: 01325 38 0100  
Foundation Trust Office: 01325 74 3625  
Corporate Records Office: 01325 74 3700

Request for Information Reference: 12.21.31

FOI Direct line: 01325 743700  
Email: cdda-tr.cddftfoi@nhs.net

Email only

23<sup>rd</sup> December 2021

### **Freedom of Information Act 2000 – Request for Information**

Thank you for submitting a request for information which we received on 13<sup>th</sup> December 2021 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to supply of post, print and digital services and I am providing the following information in response to your specific questions:

- 1. Please can you supply a list of suppliers your trust undertakes to supply any postal, print, and digital services listed below under the terms of the Freedom of Information Act 2000 ('the Act').**

Synertec

- 2. Printing of any Trust approved appointments document etc and or any other type or Trust information sent to the public.**

Print by Laser  
Jones & Brooks

- 3. Postal services. Can you please provide the name of the supplier, suppliers you have contracted to print and post any trust letter sent daily, weekly, or annually?**

Synertec Ltd  
Service Graphics

- 4. Any contracts you have with any supplier of print and or postal services for the trust and when they are contracted to.**

Synertec Ltd – 30/04/2023  
Service Graphics – 31/08/2022

**5. Do you have any digital, emailing, SMS or any such like contracts you have, who with and when they are due to expire?**

Healthcall Solutions – 24/03/2022

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via [cdda-tr.cddftfoi@nhs](mailto:cdda-tr.cddftfoi@nhs).

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; [www.ico.gov.uk](http://www.ico.gov.uk).

Yours sincerely

**Corporate Records and Freedom of Information Facilitator**