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Darlington Memorial Hospital  
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Foundation Trust Office: 01325 74 3625  
Corporate Records Office: 01325 74 3700

Request for Information Reference: 12.21.49

FOI Direct line: 01325 743700  
Email: cdda-tr.cddftfoi@nhs.net

Email only

29<sup>th</sup> December 2021

### **Freedom of Information Act 2000 – Request for Information**

Thank you for submitting a request for information which we received on 21<sup>st</sup> December 2021 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to digital dictation and I am providing the following information in response to your specific questions:

**1. Do you use Digital Dictation? If yes, could you please answer the following questions:**

Yes

- **Name of the supplier & product:**

DictateIT

- **What procurement method (if any) was used to obtain this system i.e. what framework:**

SBS

- **The contract start date:**

23/08/2018

- **The contract end date:**

22/08/2022

- **Total contract value:**

This is on the Trust's contract register:

<https://www.cddft.nhs.uk/our-services/non-clinical-services/procurement/information-for-suppliers.aspx>

- **Is the product integrated with PAS or EPR:**

No

- **What is the name, position and contact email/telephone number of the key internal stakeholder for this service:**

David Stafford, Head of Health Informatics – 0913728699

[david.stafford@nhs.net](mailto:david.stafford@nhs.net)

- **What is the name, position and contact email/telephone number of the key procurement personnel for this service:**

Michelle Royce, Senior Procurement Officer, [michelle.royce@nhs.net](mailto:michelle.royce@nhs.net)

- **Which departments in the trust are currently using digital dictation?**

Numerous

- **Outpatient or department secretarial/admin manager contact details?**

Contract via Switchboard

## 2. Speech Recognition

Do you use Speech Recognition? If yes, could you please answer the following questions:

Yes

**Name of the supplier & product:**

M\*Modal Fluency Direct

- **What procurement method (if any) was used to obtain this system i.e. what framework:**

SBS

- **The contract start date:**

01/10/2021

- **The contract end date:**

30/09/2028

- **Total contract value:**

This is on the Trust's contract register:

<https://www.cddft.nhs.uk/our-services/non-clinical-services/procurement/information-for-suppliers.aspx>

- **Is the product integrated with PAS or EPR:**

Not at present but the intention is it will be into the new EPR system currently being implemented.

- **What is the name, position and contact email/telephone number of the key internal stakeholder for this service:**

David Stafford, Head of Health Informatics – 0913728699

[david.stafford@nhs.net](mailto:david.stafford@nhs.net)

- **What would you like to see in this product that is currently not being delivered:**

Not applicable

### 3. Outsourced Transcription

Do you use Outsourced Transcription? If yes, could you please answer the following questions:

No

**Name of the supplier:**

- **What procurement method (if any) was used to obtain this system i.e. what framework:**
- **The contract start date:**
- **Volume of letters per month:**
- **Volume of letters (hard copies) sent out per month?**
- **What is the name, position and contact email/telephone number of the key internal stakeholder for this service:**
- **How much is being spent on outsourced transcription per annum?**

Not applicable

#### 4. Online Clinic / Video Consultation

Do you use Online Clinic / Video Consultation? If yes, could you please answer the following questions:

Yes

- **Name of the supplier & product:**

Attend Anywhere and Various solutions including inbuilt solution on one of the Trust's EPR's

- **What procurement method (if any) was used to obtain this system i.e. what framework:**

N/A – Regional provision. One solution is embedded in the EPR system

- **The contract start date:**

Not applicable

- **The contract end date:**

Attend Anywhere – April 2022, other embedded solution – Not applicable

- **Total contract value:**

Not applicable

- **Is the product integrated with PAS or EPR:**

Yes, one of the solutions

- **What is the name, position and contact email/telephone number of the key internal stakeholder for this service:**

David Stafford, Head of Health Informatics – 0913728699  
[david.stafford@nhs.net](mailto:david.stafford@nhs.net)

- **What would you like to see in this product that is currently not being delivered:**

Not applicable

#### 5. Health Information Systems

What suppliers do you use for the following?

- **PAS (Patient Administration System)**  
EMIS CaMIS – currently undergoing replacement with Cerner PAS
- **EPR (Electronic Patient Record)**  
TPP SystemOne (Community) – Cerner (Currently in implementation)
- **eDMS (Electronic Document Management System)**  
Civica Cito
- **RIS (Radiology Information System)**  
Well Being Software CRIS
- **Outward mailing service provider**  
Synertec

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via [cdda-tr.cddftfoi@nhs](mailto:cdda-tr.cddftfoi@nhs).

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; [www.ico.gov.uk](http://www.ico.gov.uk).

Yours sincerely

**Corporate Records and Freedom of Information Facilitator**