

Executive Corridor  
 Darlington Memorial Hospital  
 Hollyhurst Road  
 Darlington  
 DL3 6HX  
 Switchboard Tel: 01325 38 0100  
 Foundation Trust Office: 01325 74 3625  
 Corporate Records Office: 01325 74 3700

Request for Information Reference: 11.21.55

FOI Direct line: 01325 743700  
 Email: cdda-tr.cddftfoi@nhs.net

Email only

31<sup>st</sup> January 2022

**Freedom of Information Act 2000 – Request for Information**

Thank you for submitting a request for information which we received on 26<sup>th</sup> November 2021 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to IT spend and I am providing the following information in response to your specific questions:

**1. For the Year 2021-2022 what is your total revenue spend on IT:**

*How was this split by the following categories (%)?*

- *Clinical Systems (including PAS/EPR, Pathology, Radiology, etc.)*
- *People (all staff costs)*
- *IT Infrastructure (networks, desktops, laptops, etc)*
- *Non-Clinical Systems (HR, Finance, governance, expenses, etc)*
- *Other digital health spending (including “new technologies”, video consultations, any AI, etc)*

**Please see below table for revenue spend for the 8 months to Nov 2021;**

All answers in £m's	£m April to November 2021/22
Total Revenue Expenditure (IT)	4.419
How was this split by the following categories (%);	
Clinical Systems	42%
People	25%
IT infrastructure	6%
Non Clinical Systems	27%

**2. For the Year 2020-2021 what was your total revenue spend on IT:**

*How was this split by the following categories (%)?*

- *Clinical Systems (including PAS/EPR, Pathology, Radiology, etc)*
- *People (all staff costs)*
- *IT Infrastructure (networks, desktops, laptops, etc)*
- *Non-Clinical Systems (HR, Finance, governance, expenses, etc)*
- *Other digital health spending (including “new technologies”, video consultations, any AI, etc)*

**Please see below table;**

	£m
<b>All answers in £m's</b>	<b>2020/21</b>
Total Revenue Expenditure (IT)	11.632
How was this split by the following categories (%);	
Clinical Systems	33%
People	15%
IT infrastructure	17%
Non Clinical Systems	34%

**3. If you know what your IT revenue budget will be for 2022-2023, what is this?**

Unknown at present

**4. What is the total IT budget as a % of your total trust spend for 2021-2022?**

Unable to provide final figure as we are still in 2021-2022 – as at Dec 2021 IT budget was 1.09% of total trust spend in the same period (Apr-Dec 2021)

**5. What is your total capital spend on IT for 2021-2022?**

Unable to provide final figure as we are still in financial year 2021-2022. To provide an indication, we are currently forecasting to spend £12.95m in total for 2021-22.

**6. What is the total IT budget as a % of your total capital spend for 2021-2022?**

Unable to provide final figure as we are still in financial year 2021-2022.

**7. In terms of Patient Facing Services, do you have/offer any of the following:**

**Video Consultations?**

**Online Consultations?**

**Online Appointment Booking for Patients (outside eRS)?**

**Personal Health Record/Person Held Record (PHR)?**

The Trust offer Telephone/Video consultations

**8. Who is the supplier of your Patient Facing Services? If more than one supplier, please state which of the 4 areas above each supplier covers.**

There are three suppliers of video consultation technology used by the Trust: Attend Anywhere (free to the Trust under national license until 31 March 2022); AccuRX (GP only system) and AirMid SystemOne.

**9. How much did you spend on these patient facing services in 2020-2021?**

As system One is the only system which CDDFT expense – under the grounds of commercial sensitivity we are not able to disclose this cost.

**10. What percentage of total outpatient appointments were delivered using Video Consultations?**

19% of appointments are virtual (telephone and video).

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via [cdda-tr.cddftfoi@nhs](mailto:cdda-tr.cddftfoi@nhs).

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; [www.ico.gov.uk](http://www.ico.gov.uk).

Yours sincerely

**Corporate Records and Freedom of Information Facilitator**