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Request for Information Reference: 02.22.37

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Email only

18th February 2022

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 16th February 2022 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to WLR withdrawal and I am providing the following information in response to your specific questions:

1. Have you got a strategy for the WLR withdrawal of PSTN and ISDN services?

Yes

2. If so and time permitting, what is the time frame you have in place to comply by December 2025?

320 lines have already been replaced. The remaining lines will be migrated by summer 2022.

3. Please could you break this down by the number of PSTN and ISDN services you expect to fall in line with the WLR withdrawal process by December for the next 4 years. This should include 2022, 2023, 2024 and 2025.

The remaining 8 PSTNs, 4 ISDN30s and 2 ISDN2s will be replaced in 2022.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Corporate Records and Freedom of Information Facilitator