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Corporate Records Office: 01325 74 3700

Request for Information Reference: 02.22.51

FOI Direct line: 01325 743700  
Email: cdda-tr.cddftfoi@nhs.net

Email only

22<sup>nd</sup> February 2022

### **Freedom of Information Act 2000 – Request for Information**

Thank you for submitting a request for information which we received on 21<sup>st</sup> February 2022 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to Electronic Observations System and I am providing the following information in response to your specific questions:

**1. Which electronic observations system do you use? (if any)**

Nervecentre

**2. Are there automatic escalations at set scores to doctors? Y/N**

Yes

**3. If yes so what is the NEWS2 cut off for  
a. Automatic escalation to the registrar?**

This is by telephone as required but a referral at a score of 9 or above is mandated.

**b. Other team member junior doctor/matron/CCOT?**

A score of 6 or above has an automated escalation however, it is possible to manually select to escalate direct from the device at any score.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our

disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via [cdda-tr.cddftfoi@nhs](mailto:cdda-tr.cddftfoi@nhs).

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; [www.ico.gov.uk](http://www.ico.gov.uk).

Yours sincerely

**Corporate Records and Freedom of Information Facilitator**