

	Question 1	Question 2	Question 3 & 4	Question 5	
Complaints	Age of pt	Procedure	Category	Outcome	Specialty
1	29	Laparoscopy / coil fitting / swab	Communication Information	Partially Founded	Gynaecology
2	25	Management of miscarriage	PEAI (Procedure/Examination/As	Founded	Gynaecology
3	60	Hysterectomy / intertion of stents / removal of stents	Communication Information	Partially Founded	Gynaecology
4	24	diagnostic laparoscopy	Communication Information	Unfounded	Gynaecology
5	28	Birth of baby	Attitude Of Staff - Nursing	Partially Founded	Gynaecology
6	44	Hysteroscopy	Communication Information	Partially Founded	Gynaecology
7	53	CT Scan, ultrasound, cervical smear, blood test, biopsy, MRI, laparoscopy,	Inconsistent Communication	Partially Founded	Gynaecology
8	46	hysteroscopy, GA, removal of polyp	Operation - Adverse Outcome	Unfounded	Gynaecology
9	43	N/A*	PEAI (Procedure/Examination/As	Partially Founded	Gynaecology
10	39	vaginal hysterectomy, catheter intsertion, removal of packing	Operation - Adverse Outcome	Partially Founded	Gynaecology
11	59	Cervical smear, surgery, chemotherapy,	Delay In Diagnosis And Treatme	Partially Founded	Gynaecology
12	33	IUD Coil, ultrasound,	PEAI (Procedure/Examination/As	Unfounded	Gynaecology
13	31	Birth, stitching of labial tear,	Nursing Care	Partially Founded	Gynaecology
14	28	N/A*	Appointment - Delay (OP)	Partially Founded	Gynaecology
15	66	N/A*	Nursing Care	Out of Time Com	Gynaecology

Complaint	Age of pt	Procedure	Category	Outcome	Specialty
1	32	C Section	Missed Diagnosis	Partially Founded	Obstetrics/Maternity
2	33	Viability Scan	Communication Information	Founded	Obstetrics/Maternity
3	N/A	N/A*	Policy & Commercial Decisions	Unfounded	Obstetrics/Maternity
4	33	blood test, growth scan, doppler scan, MRI, Ultrasound, chest x-ray, lumbar puncture	Delay In Diagnosis And Treatme	Founded	Obstetrics/Maternity
5	32	Induction, Forceps, blood transfusion, scan	PEAI (Procedure/Examination/As	Unfounded	Obstetrics/Maternity
6	28	epidural, c section, Vaginal examinaton	PEAI (Procedure/Examination/As	Partially Founded	Obstetrics/Maternity
7	23	Birth	Communication Information	Partially Founded	Obstetrics/Maternity
8	19	Birth, phototherapy for jaundice, blood tests,	Nursing Care	Founded	Obstetrics/Maternity
9	33	N/A*	Documentation Issues	Partially Founded	Obstetrics/Maternity
10	28	Birth	PEAI (Procedure/Examination/As	Partially Founded	Obstetrics/Maternity
11	38	N/A*	Policy & Commercial Decisions	Complaint Withdrawn	Obstetrics/Maternity
12	4	Forceps, tongue tie	PEAI (Procedure/Examination/As	Partially Founded	Obstetrics/Maternity
13	25	magnesium sulphate drip, blood tests, Induction of labour	Discharge Arrangements	Partially Founded	Obstetrics/Maternity
14	28	scan, blood pressure	Appointment - Delay (OP)	Founded	Obstetrics/Maternity
15	55	Management of miscarriage, MMR	Communication Information	Partially Founded	Obstetrics/Maternity
16	35	C section,	Operation - Adverse Outcome	Partially Founded	Obstetrics/Maternity
17	48	Birth	Failure to Follow Procedures	Partially Founded	Obstetrics/Maternity
18	32	Storage of colostrum	Inaccurate Communication	Partially Founded	Obstetrics/Maternity

19	33	US Scan, transvaginal scan, management of ectopic pregnancy,	Delay In Procedure	Partially Founded	Obstetrics/Maternity
20	33	birth, covid test,	Communication Information	Partially Founded	Obstetrics/Maternity
21	32	epidural, c section, catheter, scan,	Nursing Care	Partially Founded	Obstetrics/Maternity
22	22	insulin pump fitted, management of miscarriage	Missed Diagnosis	Partially Founded	Obstetrics/Maternity
23	28	Epidural, c ssection, IV fluids, cannula insertion,	Operation - Adverse Outcome	Founded	Obstetrics/Maternity
24	26	c section	Delay In Procedure	Partially Founded	Obstetrics/Maternity
25	36	tongue tie	Communication Information	Partially Founded	Obstetrics/Maternity

*there was no procedure as such. These complaints surrounded telephone calls, visiting etc