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Request for Information Reference: 03.22.63

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Email only

25th April 2022

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 31st March 2022 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to EPR and PAS systems and I am providing the following information in response to your specific questions:

Please enter 'No System Installed' under supplier name if your trust does not use the system:

1. System type - EPR

Supplier name – 1. Dedalus and 2. TPP

System name – 1. Dedalus i.Clinical Manager and 2. TPP SystemOne (Community)

Date installed – 1. 2007 and 2. 2010

Contract expiration – October 2022 and July 2023

Total value of contract (£) –

The Trust are unable to provide the information as requested on the grounds that this information is commercially sensitive and has, therefore, been withheld pursuant to Section 43 of the Act.

Section 43 (2) exempts from disclosure the following:

(2) Information, the disclosure of which would, or would be likely to, prejudice the commercial interests of any person including those of the public authority holding the information.

Our supplier has made clear representation that pricing for the service is commercially sensitive information, the disclosure of which would be likely to prejudice their commercial interests, as it would provide alternative bidders with an understanding of their costs (which would not be reciprocated) with respect to similar contracts in the NHS, thereby undermining their ability to tender, on fair and equal terms, for such contracts. The Trust considers that there is potential for such harm to arise with reasonable proximity and, therefore, that the exemption under Section 43(2) of the Act is engaged.

The Trust acknowledges the public interest in publication of the information; specifically the interest in transparency with respect to expenditure on services, as a means of assisting the taxpayer in evaluating their value for money. However, there is a competing public interest in preserving fair market competition and the ability of public authorities to obtain value for money when sourcing services. In previous rulings the Information Commissioner has made clear that the Freedom of Information Act is not intended to distort fair market competition. In this case, the Trust therefore considers that the public interest in preserving fair competition outweighs the general public interest in transparency and is therefore applying the exemption under Section 43(2).

Is this contract annually renewed? - Yes/No – 1. Currently under replacement and 2. Under framework contract conditions.

Do you currently have plans to replace this system? – Yes.

Procurement framework – Shared Business Services

Other systems it integrates with – PAS, LIMS and RIS

Notes - e.g. we are currently out to tender – Dedalus i.Clinical Manager is currently undergoing replacement with new (10 year) EPR contract.

2. System type - PAS

Supplier name – Insight/EMIS

System name - CaMIS

Date installed - 2000

Contract expiration – September 2022

Total value of contract (£) –

Section 43 (2) exempts from disclosure the following:

(2) Information, the disclosure of which would, or would be likely to, prejudice the commercial interests of any person including those of the public authority holding the information.

Our supplier has made clear representation that pricing for the service is commercially sensitive information, the disclosure of which would be likely to prejudice their commercial interests, as it would provide alternative bidders with an understanding of their costs (which would not be reciprocated) with respect to similar contracts in the NHS, thereby undermining their ability to tender, on fair and equal terms, for such contracts. The Trust considers that there is potential for such harm to arise with reasonable proximity and, therefore, that the exemption under Section 43(2) of the Act is engaged.

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Notes - e.g. we are currently out to tender – Currently undergoing replacement

Is this contract annually renewed? – No. Under review in line with replacement plan.

Do you currently have plans to replace this system? – Yes. The contract was awarded for a new EPR including which will include PAS in December 2020 and it is currently in the implementation phase.

Procurement framework – Crown Commercial Services

Other systems it integrates with – LIMS, RIS, Ophthalmology, Maternity and NHS Spine

Notes - e.g. we are currently out to tender – currently undergoing replacement with new (10 year) EPR contract.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our

disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Corporate Records and Freedom of Information Facilitator