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Request for Information Reference: 05.22.39

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Email only

21st June 2022

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 24th May 2022 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to ICT cabling and infrastructure works and I am providing the following information in response to your specific questions:

ICT Cabling & Infrastructure Works:

<https://www.contractsfinder.service.gov.uk/Notice/f9c5c67d-8e38-45be-a1ca-67df967b3f05>

The details we require are:

- 1. What are the contractual performance KPI's for this contract?**

Service	Response	Engineer on site / Delivery	
Urgent service outage maintenance call	Within 60 minutes	ASAP – within 4 hours	99%
Maintenance call	Within 60 minutes from receiving call	Within 8 working hours from the time the call is logged	99%
Purchase Order	Process order within 8 working hours of receipt		99%
Equipment Delivery	Provider to contact customer within 2 days of receipt of goods	Deliver fully configured equipment to the customer within 7 working days of receipt of goods or once the customer has been contacted.	98%
Secure Equipment Disposal	Contact customer within 2 days of receiving call.	Collect equipment for disposal from site within 7 working days of receiving the call.	98%

2. Suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages

Two suppliers submitted expressions of interest UCS Technologies & Thurcroft Communications. Thurcroft did not adequately respond to the tender in time so UCS' was the only response that was considered.

UCS' response was considered good by the evaluation team and the award was subsequently made to them.

3. Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date

£14,303.51

4. Start date & duration of framework/contract?

Start date – 01/08/2021
Duration – 12 months

5. Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?

Please see attachment 1 and 2.

6. Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?

Two 12 month extension options

7. Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?

Tees, Esk, and Wear Valley NHS Foundation Trust (TEWVFT) have triggered one of these extensions. The Trust have not yet made a decision on this. Please note, that both the Trust and TEWVFT procured this contract as part of the same process.

8. Who is the senior officer (outside of procurement) responsible for this contract?

Tony McGivern

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Corporate Records and Freedom of Information Facilitator