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Request for Information Reference: 06.22.62

FOI Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

26th July 2022

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 29th June 2022 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to the longest wait in A&E and I am providing the following information in response to your specific questions:

1. What was the longest (number of hours) any person who attended an Accident and Emergency department in your health trust, in the year 2020-21, waited to be seen?

The longest time between a patient's arrival and being seen by a doctor was 6 hours and 3 minutes.

Patients are usually screened within 15 minutes of their arrival in the department however, due to circumstances at the time, this patient was under the care and monitoring of ambulance staff until such a time that they could enter the ED. At that time they were then screened as per usual processes. Whilst patients can remain in the Emergency Department for any length of time, they are monitored and cared for throughout their stay.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with

the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Corporate Records and Freedom of Information Facilitator