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Corporate Records Office: 01325 74 3700

Request for Information Reference: 08.22.11

FOI Direct line: 01325 743700  
Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)

Email only

22<sup>nd</sup> August 2022

### **Freedom of Information Act 2000 – Request for Information**

Thank you for submitting a request for information which we received on 4<sup>th</sup> August 2022 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to Contract covering reprographics/print arrangements and I am providing the following information in response to your specific questions:

**I would therefore be grateful if you would provide details of your current contract covering reprographics/print arrangements as follows**

**1. Number of MFDs (Multi-functional devices) & photocopiers at County Durham & Darlington NHS Foundation Trust**

385 Printers and 336 MFD's

**2. Name of incumbent**

Lexmark International

**3. Start/end date of contract**

2018 - 2023

**4. Details of any extension options**

None

**5. Is this a managed service**

Yes

**6. What framework used**

LRS and SQL

**7. Number of regular/desktop printers (in addition to above)**

721

**8. Is there a support contract on above, if yes state start/end date**

Yes. 2018-2023

**9. Does the trust have a Print Room**

There is no central print room but there are smaller dedicated print rooms around the Trust.

**10. If yes, name of supplier, number of devices and start/end date of contract, also details of any extension options**

Not applicable.

**11. What print software does the trust run**

LRS and Lexmark

**12. Who supplies your outsourced print requirements**

Not applicable.

**13. Start/end date of contract**

Not applicable.

**14. Name of person responsible for print at the trust**

Les Morrell, Project Manager for the Lexmark Managed Print Service

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not

hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via [cdda-tr.cddftfoi@nhs](mailto:cdda-tr.cddftfoi@nhs).

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; [www.ico.gov.uk](http://www.ico.gov.uk).

Yours sincerely

**Corporate Records and Freedom of Information Facilitator**