

Executive Corridor
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX
Switchboard Tel: 01325 38 0100
Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 10.22.24

FOI Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

4th November 2022

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 12th October 2022 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to digital transformation and technology and I am providing the following information in response to your specific questions:

1. When was your last networking (LAN, Core, edge) refresh, and when is the next refresh planned?

Currently going on and the next refresh is planned for 2026/7.

2. When was your last Wi-Fi refresh, and when is the next refresh planned?

Currently going on and the next refresh is planned for 2026/7.

3. When was your last telephony or Unified Communications refresh, and when is the next refresh planned?

Telephony 2016, Unified Communications 2020. The next refresh is planned for 2023.

4. When was your last mobile devices/pagers refresh, and when is the next refresh planned?

The last refresh was 2022 and the next refresh is planned for 2025.

5. Can you confirm contract end dates and vendors for the above?

1 – 2026

2 – 2026

The vendor is Cisco.

6. Do you have an integration or workflow solution across the multiple technology systems in the trust?

Yes

7. What are the key parts of your Digital Transformation and/or Hospital of the Future strategy going forward?

The Trust's current Health Informatics Strategy is end of life as our core EPR solution is now live as of October 2022. Moving forward through the development of our new Digital Strategy we will seek to continue to provide a secure and resilient environment on which our processes are based. We will seek to continue to drive for best value for our customers by providing agreed service levels and transparent KPI reporting; we will seek to build on the foundations that our core EPR solution provides, identifying opportunity for transformation within the clinical and operational pathways; we will seek to empower our staff with the capacity to deliver care with digital enablers; we will seek to empower our patients by giving them access to their records and enhanced information to support delivery of their care their way; we will work with our partners to ensure equity of access to digital care and reduce digital exclusion.

8. What adoption of Internet of Things has been implemented?

None

a. Do you have an IOT containment policy?

No

9. What adoption of asset tracking/real-time asset monitoring or RFID has been implemented or is being considered or planned?

None

a. Does this include patient flow? Can you confirm contract dates and vendors?

Not applicable

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Corporate Records and Freedom of Information Facilitator