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Request for Information Reference: 10.22.35

FOI Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

7th November 2022

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 18th October 2022 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to Digital Dictation, Speech Recognition, Voice Recognition and I am providing the following information in response to your specific questions:

We are currently updating data on your trust's Digital Dictation, Voice Recognition, and medical transcription suppliers. If you do not use any of these services please type "No system installed".

The information we need is the following:

Digital Dictation

(Please specify the information by department that has the service, e.g., radiology, dermatology, etc.)

Department

Supplier name

System name

Contract initiation date

Contract expiration date

Is it a rolling (annual) contract? (Y/N)

What is the annual or contract cost? (Please specify one option)

Please see the answers on the attached spreadsheet.

Voice recognition

(Please specify the information by department that has the service, e.g., radiology, dermatology, etc.)

Department 1

Supplier name

System name

Contract initiation date

Contract expiration date

Is it a rolling (annual) contract? (Y/N)

What is the annual or contract cost? (Please specify one option)

Please see the answers to digital dictation on the attached spreadsheet as the supplier is the same.

Outsourced Medical transcription

Supplier name(s)

Contract initiation

Contract expiration

Is it a rolling (annual) contract? (Y/N)

Total spending 2019

Total spending 2020

Total spending 2021

No system installed

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Corporate Records and Freedom of Information Facilitator